



## *Frequently Asked Questions*

**Join in making a difference in the lives of hard-working, low income families and individuals!**

### **What is the Free Income Tax Preparation Network?**

Creating Assets, Savings & Hope (CASH) Buffalo & Erie County provides free tax assistance to households earning less than \$38,000 per year. Over the last two years, the local volunteer network has:

- Completed more than **21,000 state and federal returns** for families and individuals
- Brought more than **\$26 million dollars** into our community via tax refunds and credits.

With your help, we can increase these numbers and reach even more hard working, low-income people!

### **What can I do to help?**

Under the supervision of tax professionals, you will prepare federal and state income tax returns for the current year. If you wish to volunteer, but do not want to prepare tax returns, you can serve as a greeter, a benefits screener, a quality reviewer (for people with previous tax experience), or in a new role as a CASH advisor. CASH advisors help families determine their eligibility for service and provide information on financial education and asset building resources.

### **I have no experience completing other people's tax returns; can I still help out?**

You don't need to be a professional tax preparer to help out. All volunteers are required to participate in training provided by CASH prior to their participation.

All training is provided for free to anyone who becomes a free tax preparation network volunteer.

### **Where do I go to volunteer?**

In 2007, the Free Tax Preparation Network will have nine free tax preparation sites operating in the city of Buffalo. Each of these locations is near a bus or metro line. You can elect to serve at a particular site or "float" to sites that need assistance.

### **How do I sign up?**

You can sign up to be a free tax preparation network volunteer by calling Sheritta or Julius at 880-4764. To learn more about CASH, please call Diane at 716-887-2717 or email: [diane.bessel@uwbec.org](mailto:diane.bessel@uwbec.org)